

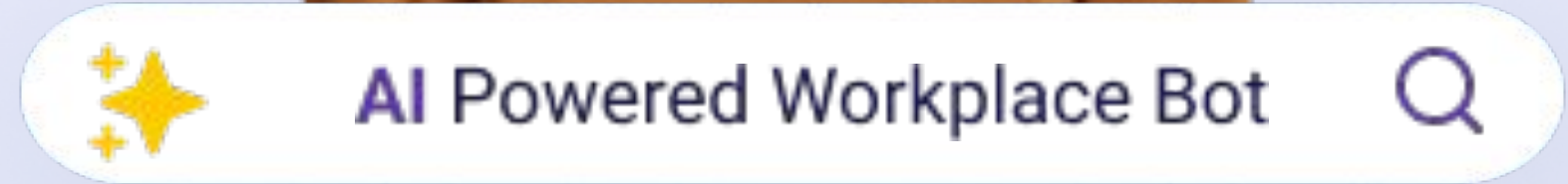


The Power of AI and Knowledge Management

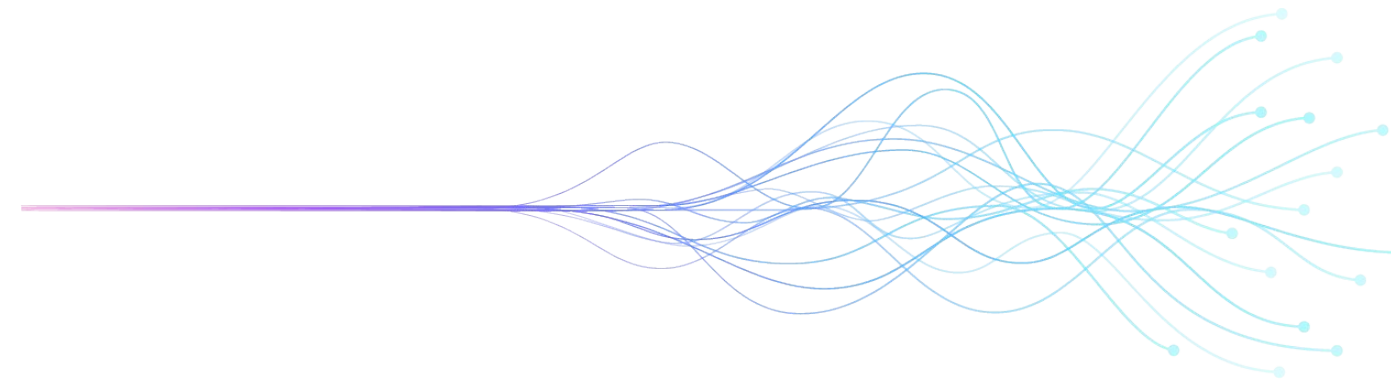
with Axero Copilot

Instead of digging through files to figure out a question, what if you could ask your intranet instead?

Wednesday, September 13, 2023 | 10am PT / 1pm ET



Today's plan



01 About Axero (5 min)

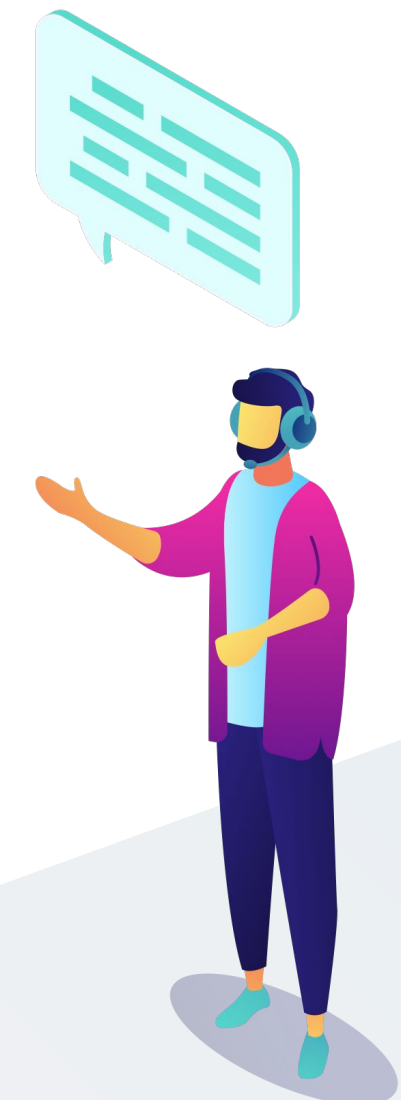
- Who we are
- What we do
- How we help

02 Overview and demo (35 min)

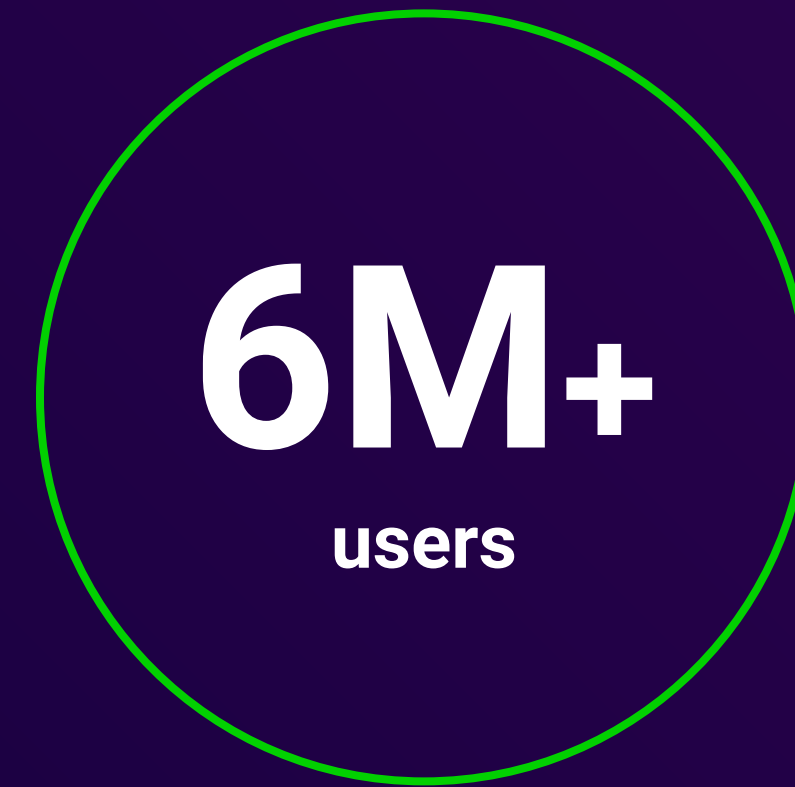
- Introducing Axero Copilot
- Tour features in a live demo
- Product roadmap

03 Q & A (20 min)

- Have a question?
- We have answers
- Next steps: How to get involved



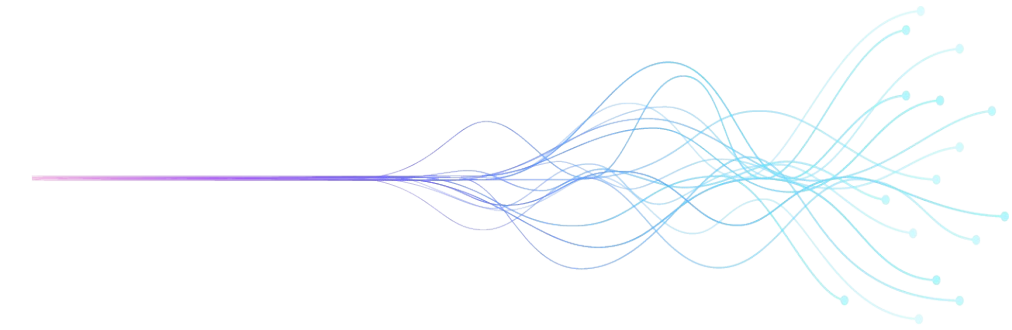
Hi. We're Axero.



HQ: New York, NY
(with employees all over the world)

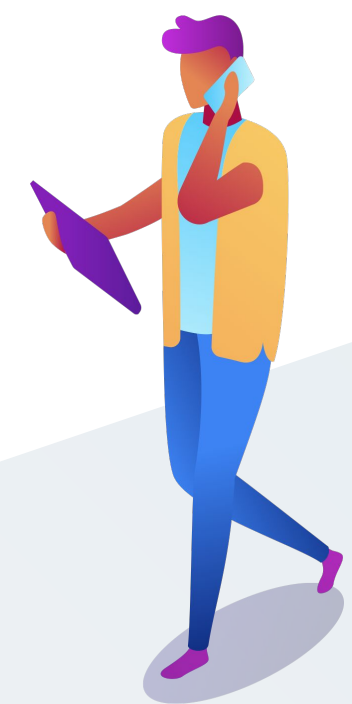
Digital workplace + Intranet + Knowledge sharing platform

Businesses of every size—from high-growth startups and small businesses to nonprofits and public enterprises—use our solution to improve team communication, collaboration, and culture.



Axero Copilot is an AI bot with access to the content of your intranet

- ✓ **ChatGPT optimized for your content:** ChatGPT is trained on the *INTERNET* of 2021, Axero Copilot has access to the content of *YOUR INTRANET* today.
- ✓ **Provide ChatGPT to your team:** Axero Copilot delivers the power of ChatGPT to your team in a private environment, blending the technology of OpenAI and the content of your Axero Intranet.
- ✓ **Improve the “search” experience:** Rather than a keyword-based relevancy search, Axero Copilot conducts the query for you, then uses generative AI to better personalize and tailor surfaced content.
- ✓ **Conversational UI (CUI):** Integrating Natural Language Processing (NLP) into the bot enables users to speak as they would conversationally with Copilot, including messaging back and forth to hone in on the right information.
- ✓ **Personalized and permissioned:** The bot experience is *PERSONALIZED* - meaning it is *YOUR BOT* and will only rely on content that you have access to based on your roles and permissions.



A few reasons to use Axero Copilot

Employees spend a lot of time looking for files and figuring out questions (on average 25% of the workweek is spent tracking down documents, information, and/or people!) With Axero Copilot, users can ask the intranet and get quick, comprehensive answers.

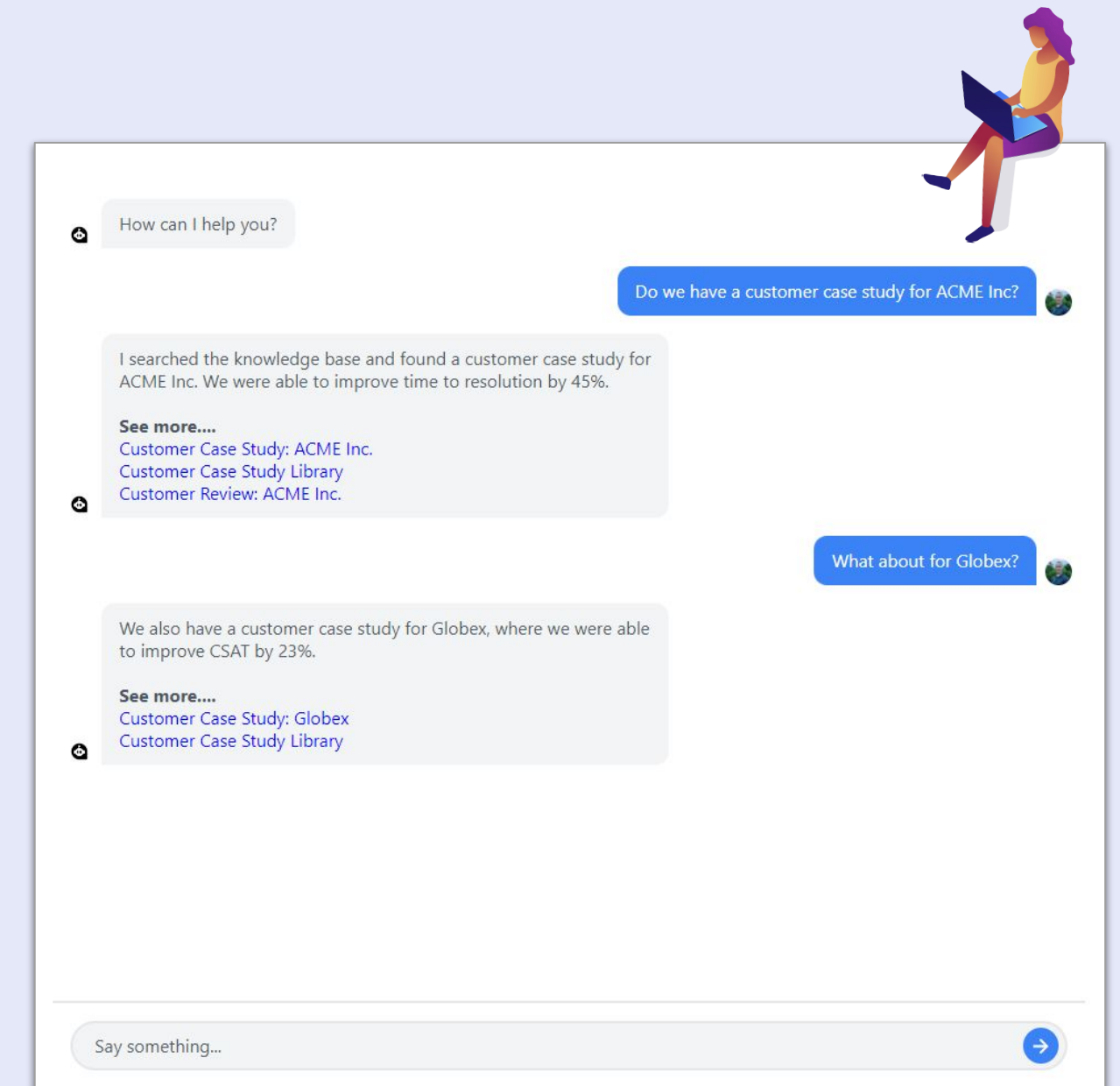
- Reduce wasted time during the workday
- Increase overall productivity and performance
- Streamline learning and development
- Elevate user experience with tailored recommendations
- Leverage your existing content in a permissioned environment

Some examples from our customers 😊

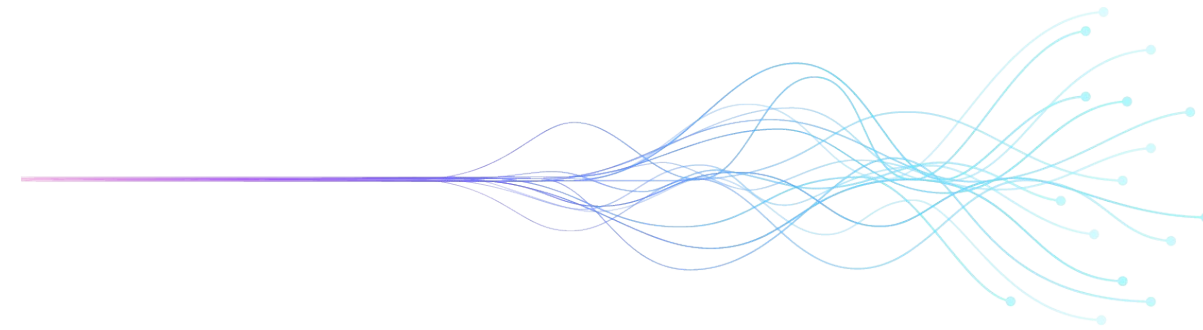
“We have over 500+ internal policies and procedures, and they are always changing. There’s no way for even our highest performing employees to know them all, and we often hear feedback about how difficult it is to find the relevant information. This is going to greatly improve that experience for our frontline employees”.

“Giving new employees a way to interact with a bot who knows our organization well is a huge advantage in speeding up their onboarding.”

“Our employees frequently ask the same questions over and over, even though the answers are well-documented.”



A word of caution



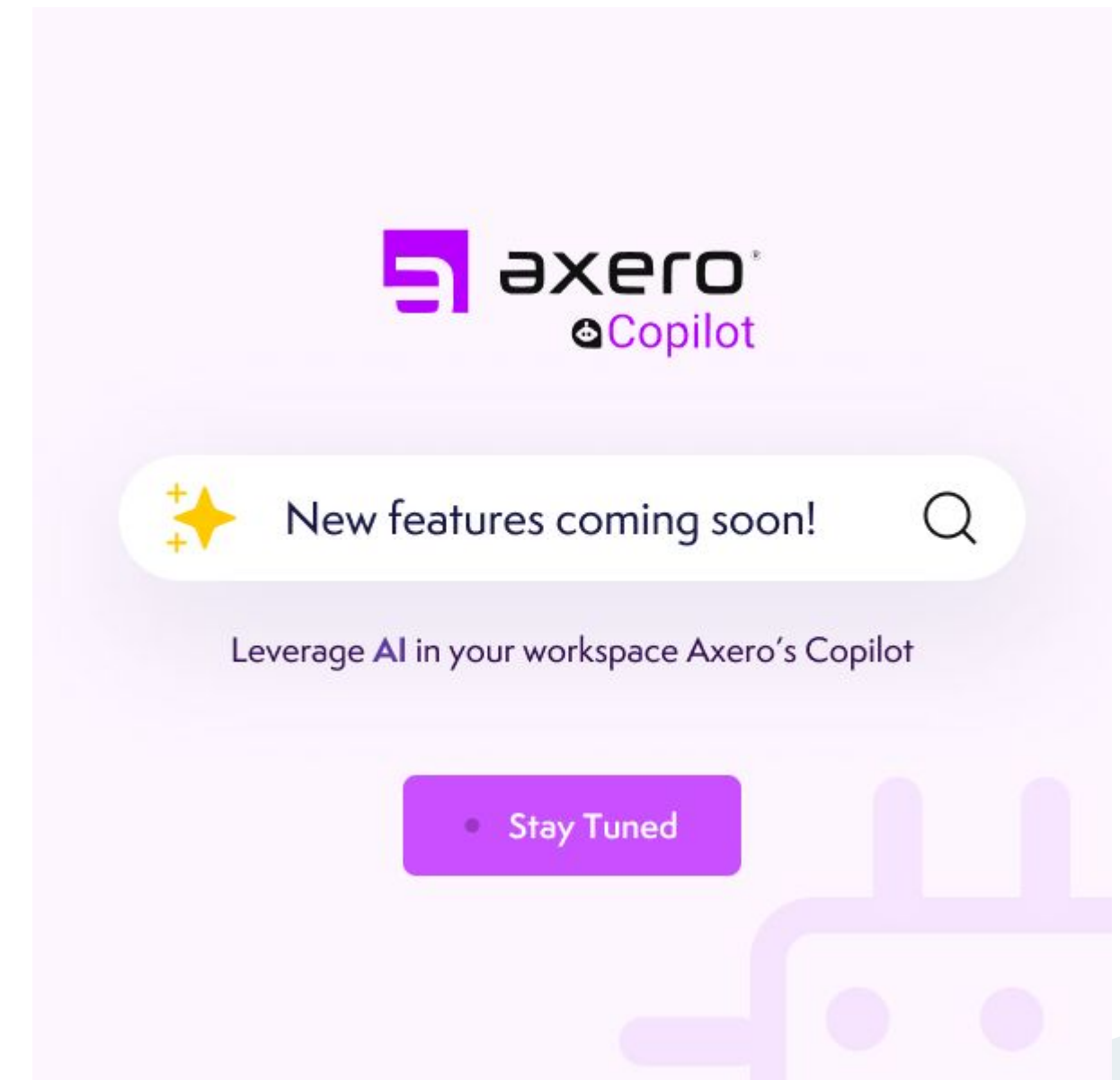
- While we strive to provide accurate information through Axero Copilot, we cannot guarantee the accuracy, completeness, or up-to-date nature of the information provided.
- The bot will have access to the content body of Content on your site.
- While Axero Copilot has safety restrictions in place, we cannot guarantee that your users will not attempt to misuse the bot. Axero will not be liable for the responses provided by the bot.
- Data privacy and protection still governed by our existing contract.
- The feature is only available for logged in users on your intranet. It can not be added to public “extranet” sites



Axero Copilot roadmap



- We have two major new features that are being added to Axero Copilot in September - October. The rest of the roadmap will continue to be defined by customer feedback!
- 1 **Logging all user queries and Copilot responses:** Will provide customers a way to access message history. Axero will guide Customers in using this data to improve the bot's knowledge base and user experience over time
 - 2 **Giving Copilot access to Files:** In addition to being able to access Content on the intranet, Copilot will soon be able to access the text content of Files (e.g., .docx, .pptx, .pdf) to inform its responses as well



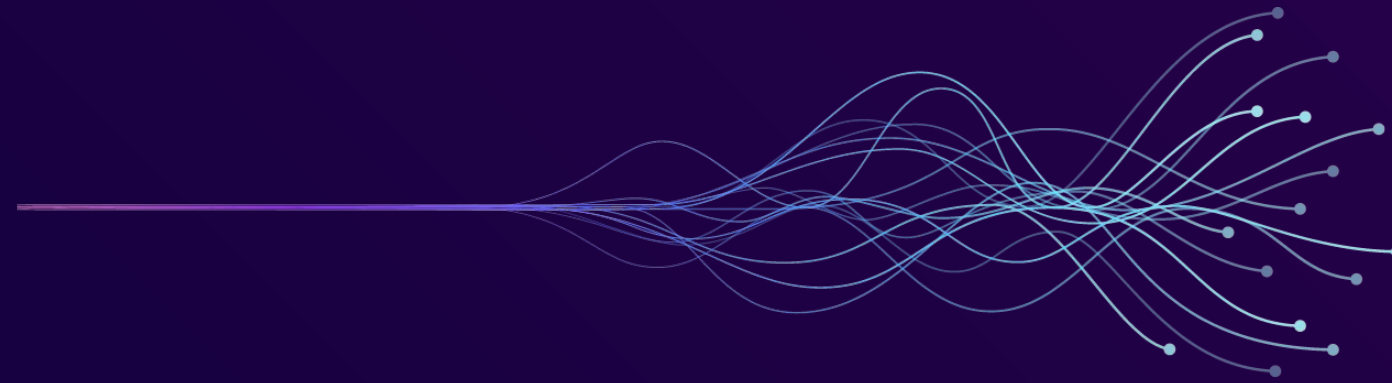
Q & A



Have questions about Axero Copilot?

We're ready for you—ask away!

Next steps



We'll send you this presentation and a video of the session.

Want to implement Copilot for your organization?

- [I'm a customer and want the Beta version ↗](#)
- [I've never spoken with Axero and I want to learn more ↗](#)
- [If you're a prospective customer, contact your sales manager ↗](#)

Evaluating Axero?

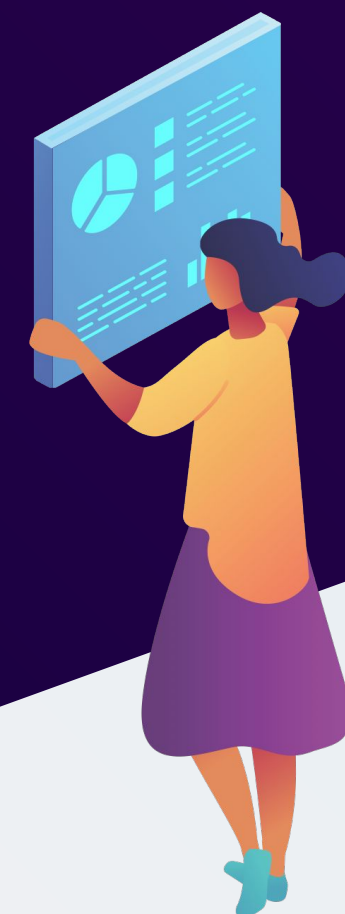
Join us for a live, personalized demo [↗](#)

Support community:

<https://my.axerosolutions.com>

Contact us:

<https://axerosolutions.com>





Thank you for joining us!

We look forward to seeing you again.